

FIG. 1A

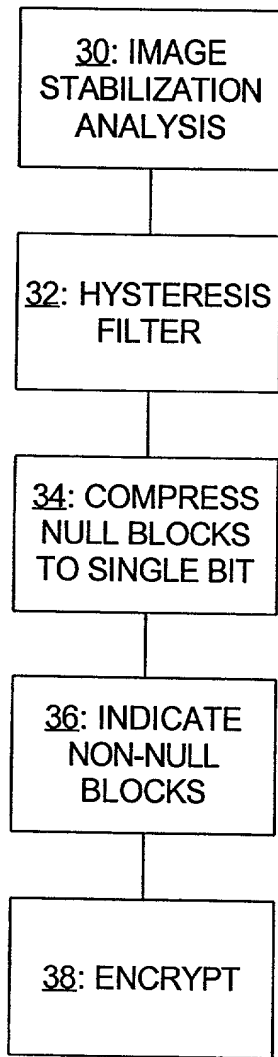


FIG. 1B

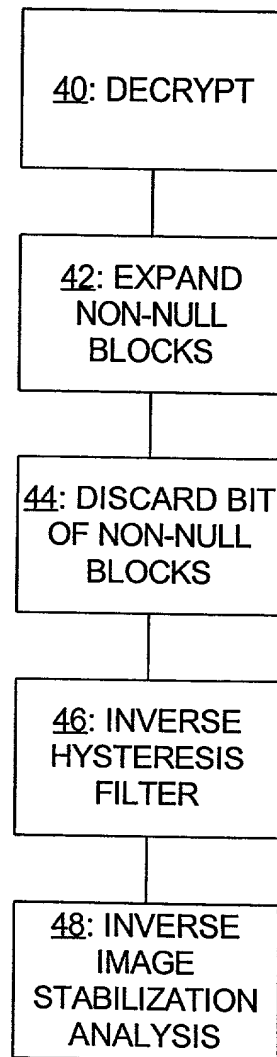


FIG. 1C

FIG. 2A

Java Flow

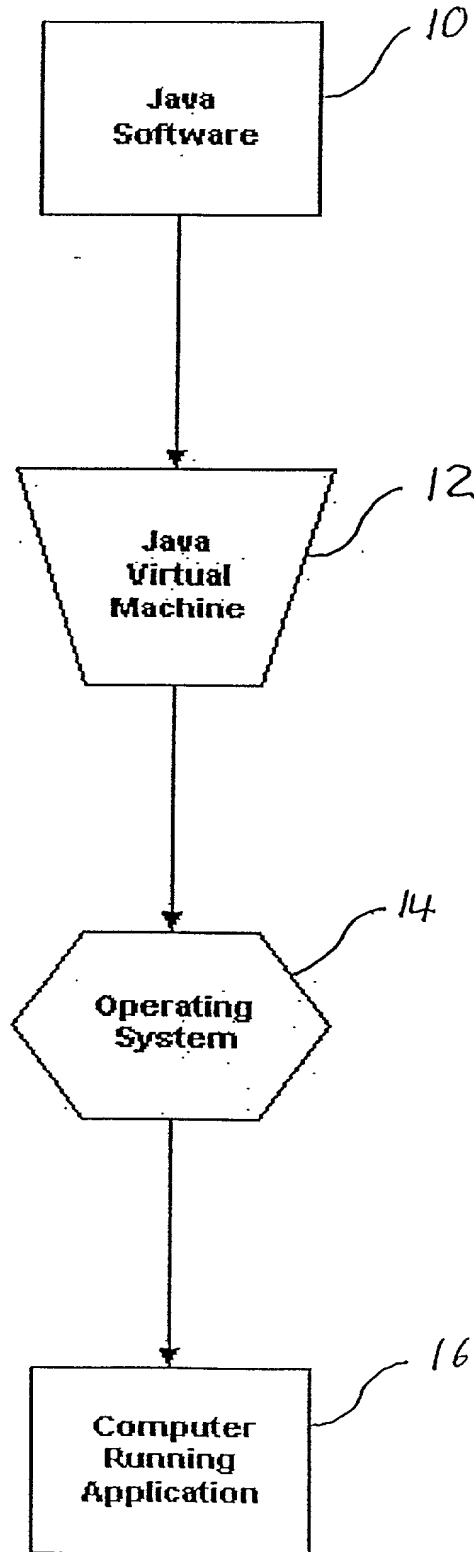
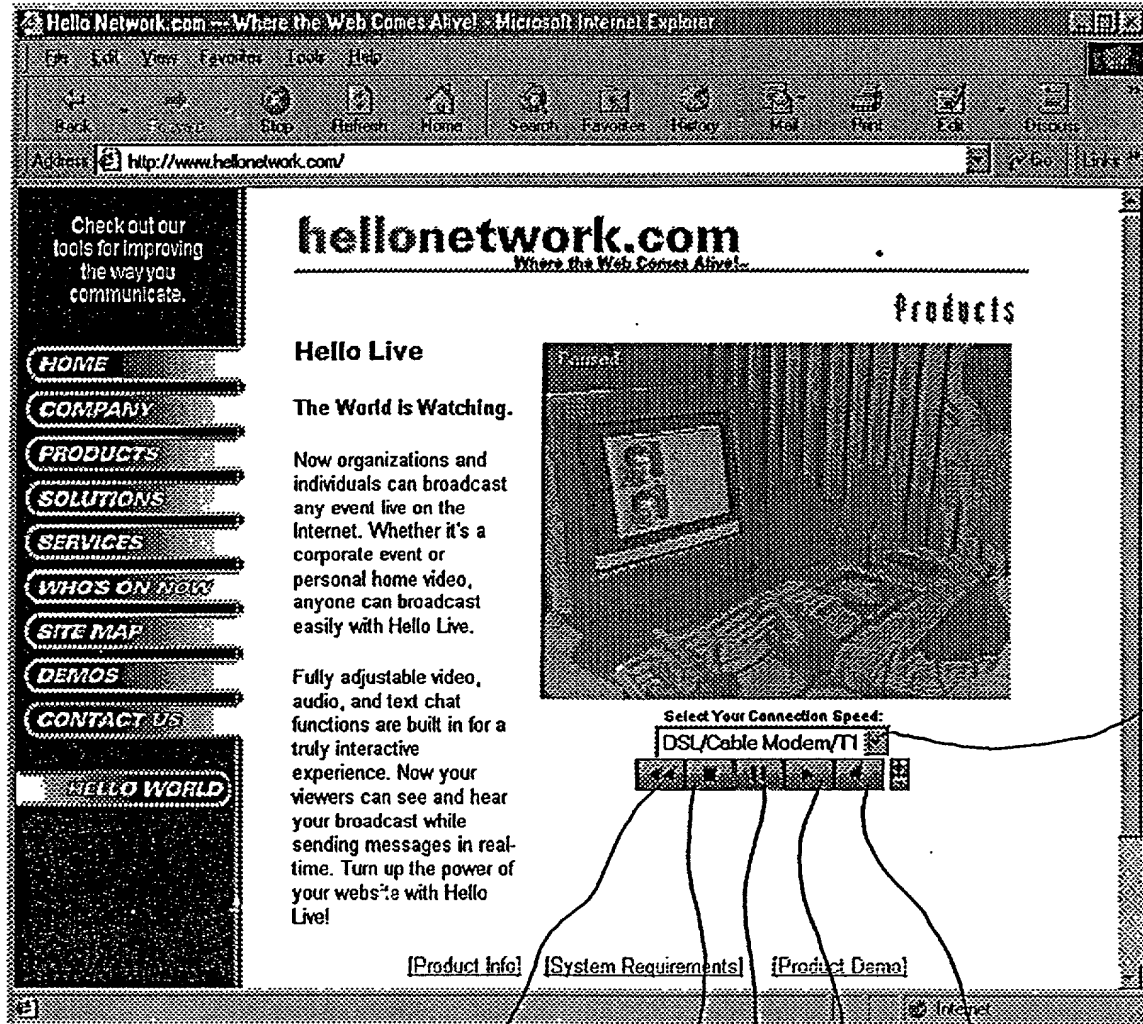


FIG. 2B

# Basic Director Page Depiction



110

106

108

104

112

102

FIG. 3

Who's On Now Page Depiction

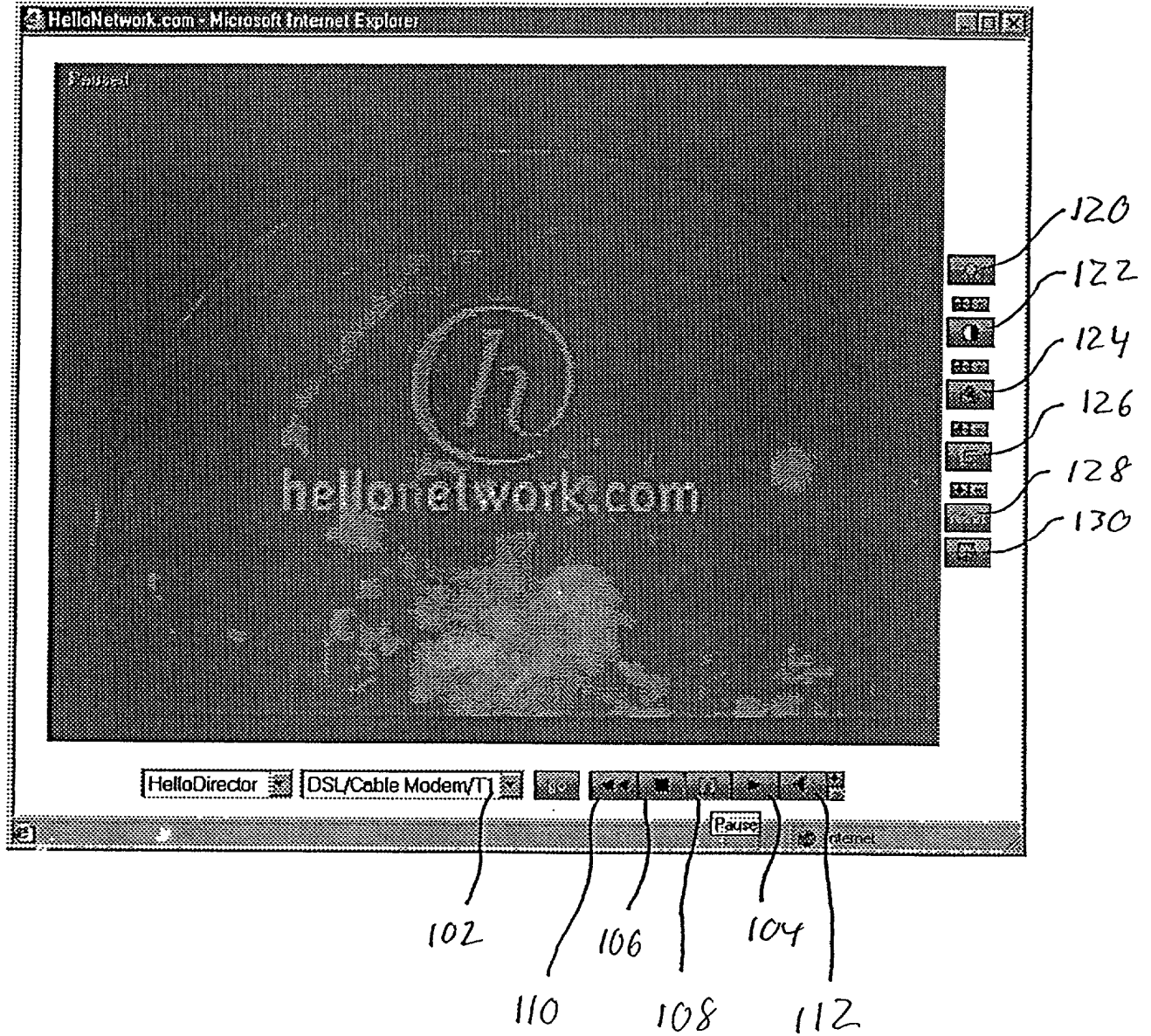


FIG. 4

Bimodal Billing Process Flow

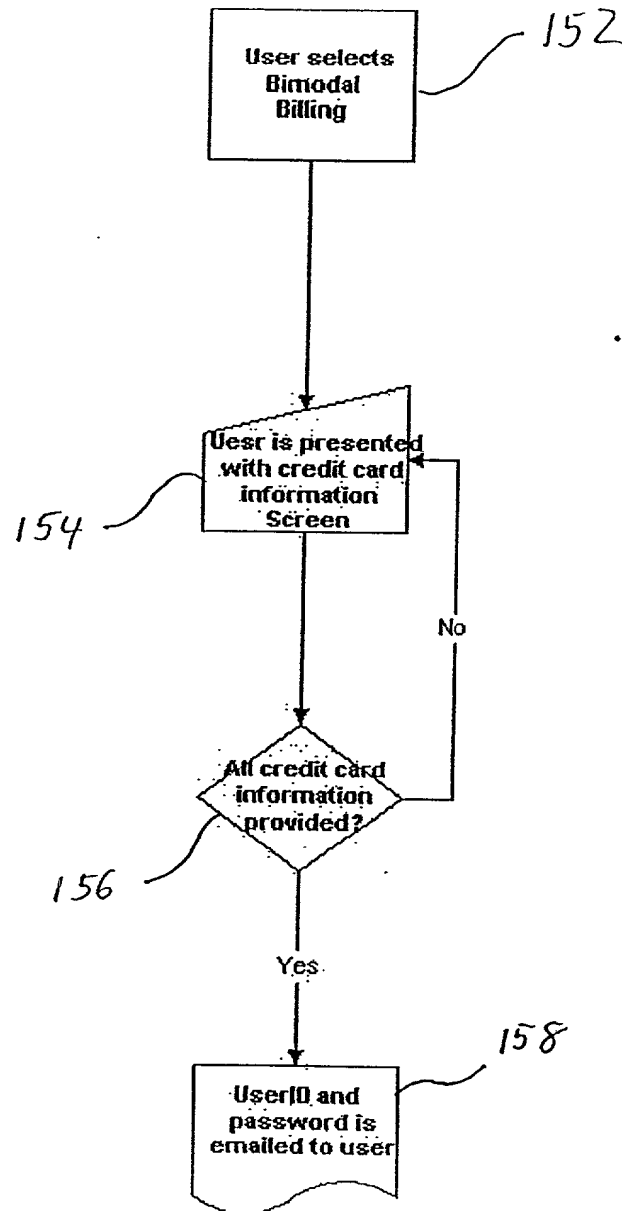


FIG. 5

Userid and password protection Depiction

10025675 "122601

162

164

4h

The image shows a screenshot of a web browser window titled "Hello Live - Microsoft Internet Explorer". The browser has three tabs: "Live Streams", "Create an Account", and "Account Info". The "Create an Account" tab is active. The main content area displays a message: "For demo purposes, the sample user account has been created". Below this message are two input fields: "Enter User Name" with the text "Sample User" and "Enter Password" with a masked password "\*\*\*\*\*". A button labeled "Enter Live Chat" is positioned below the password field. Handwritten annotations include "162" pointing to the "Sample User" text and "164" pointing to the "Enter Live Chat" button. The browser's status bar at the bottom shows "Done" and "Internet".

FIG. 6

Pay Event Page Depiction

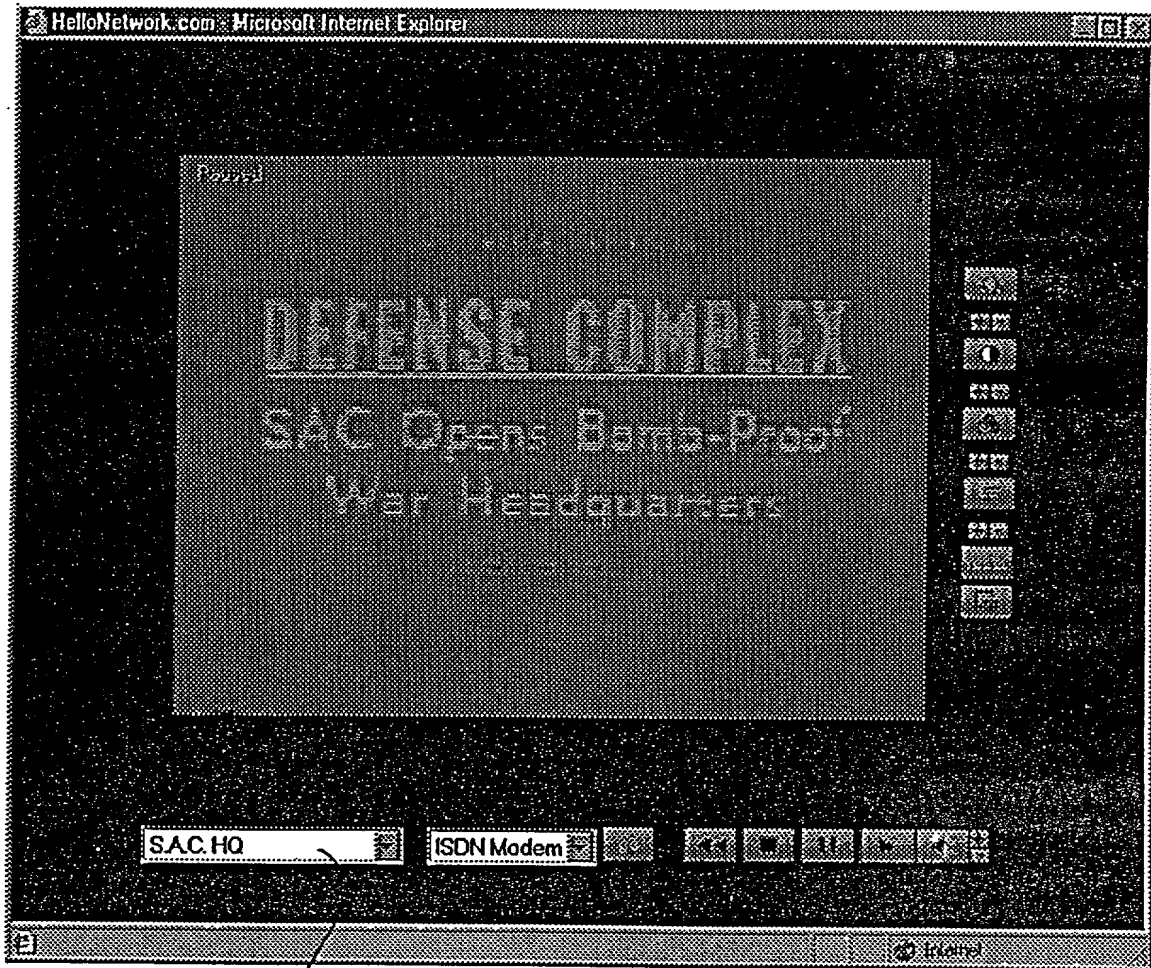


FIG. 7

Live Screen Page Depiction





FIG. 8

Who's On Now Page Depiction

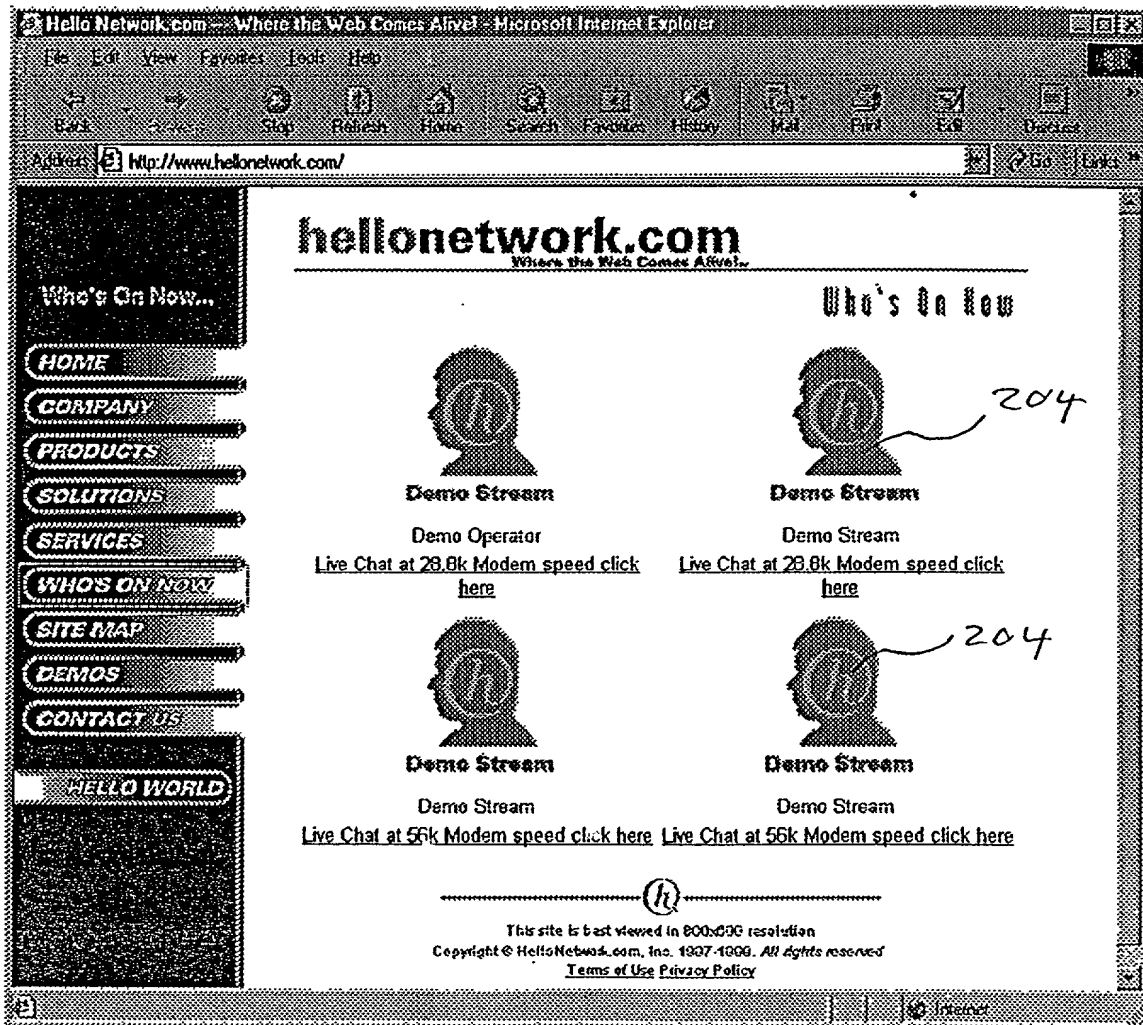


FIG. 9

Pay Event Page Depiction

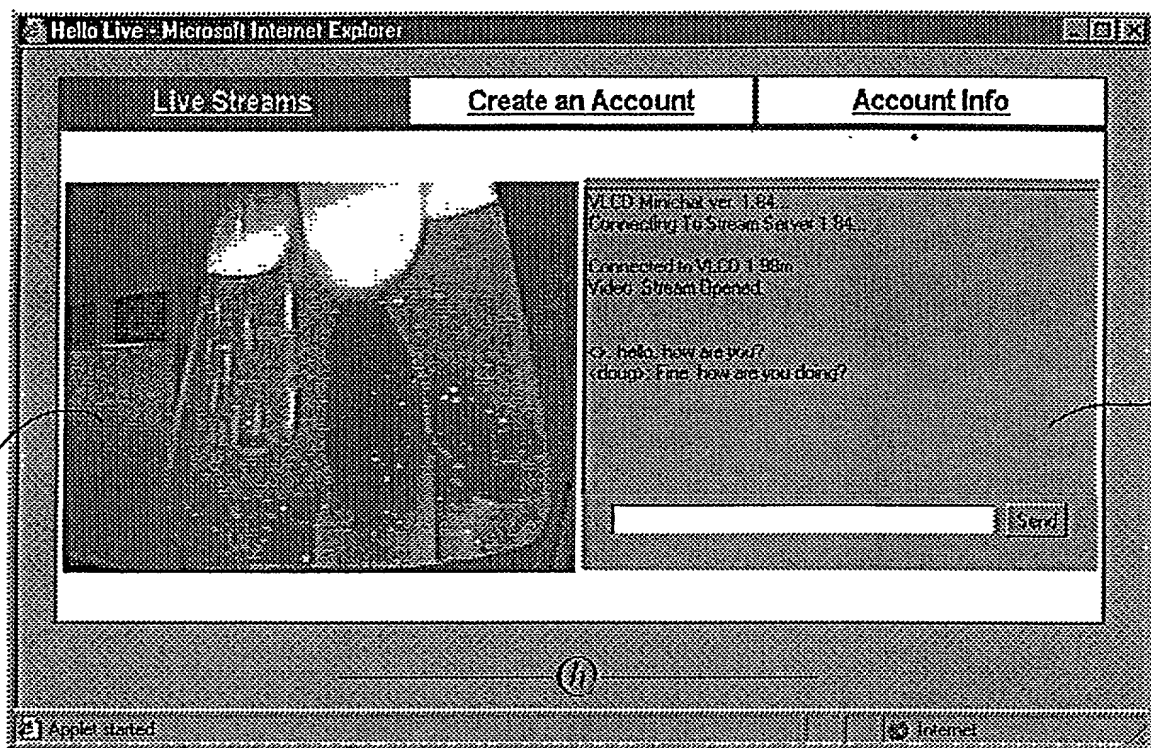
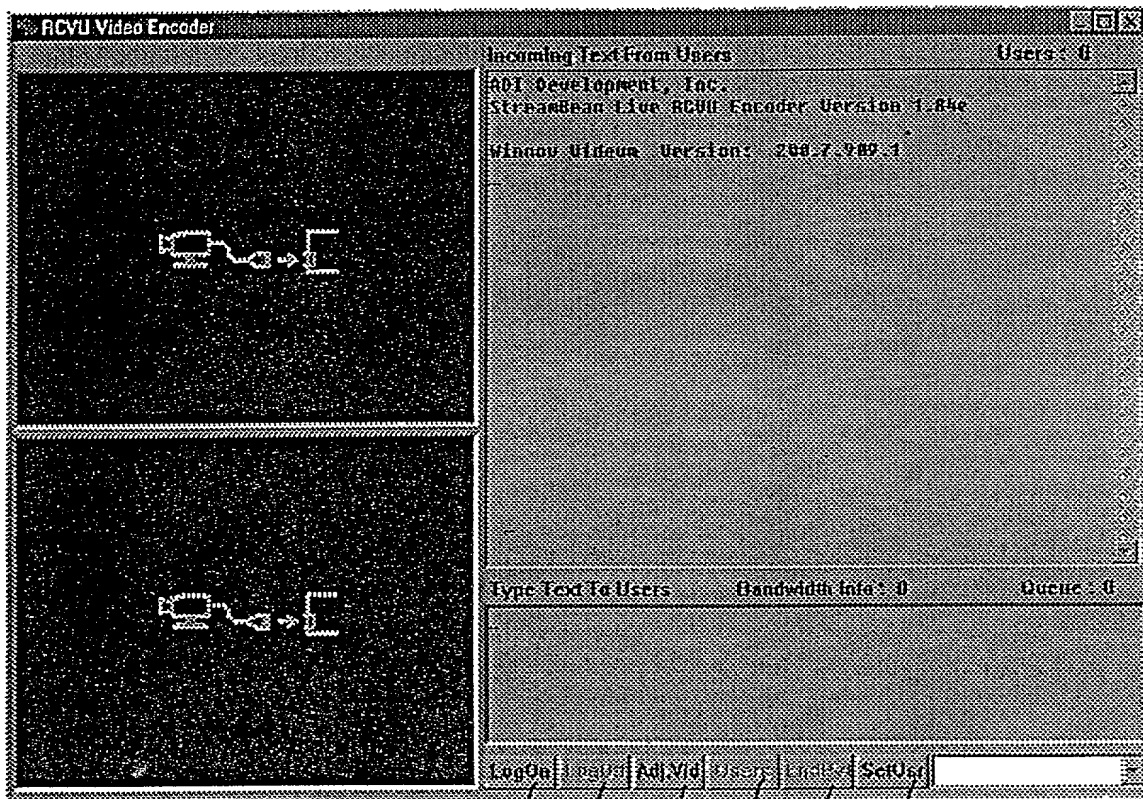


FIG. 10

Broadcast Client Depiction



232 234 236 238 240 242

FIG. 11  
Customer Flow

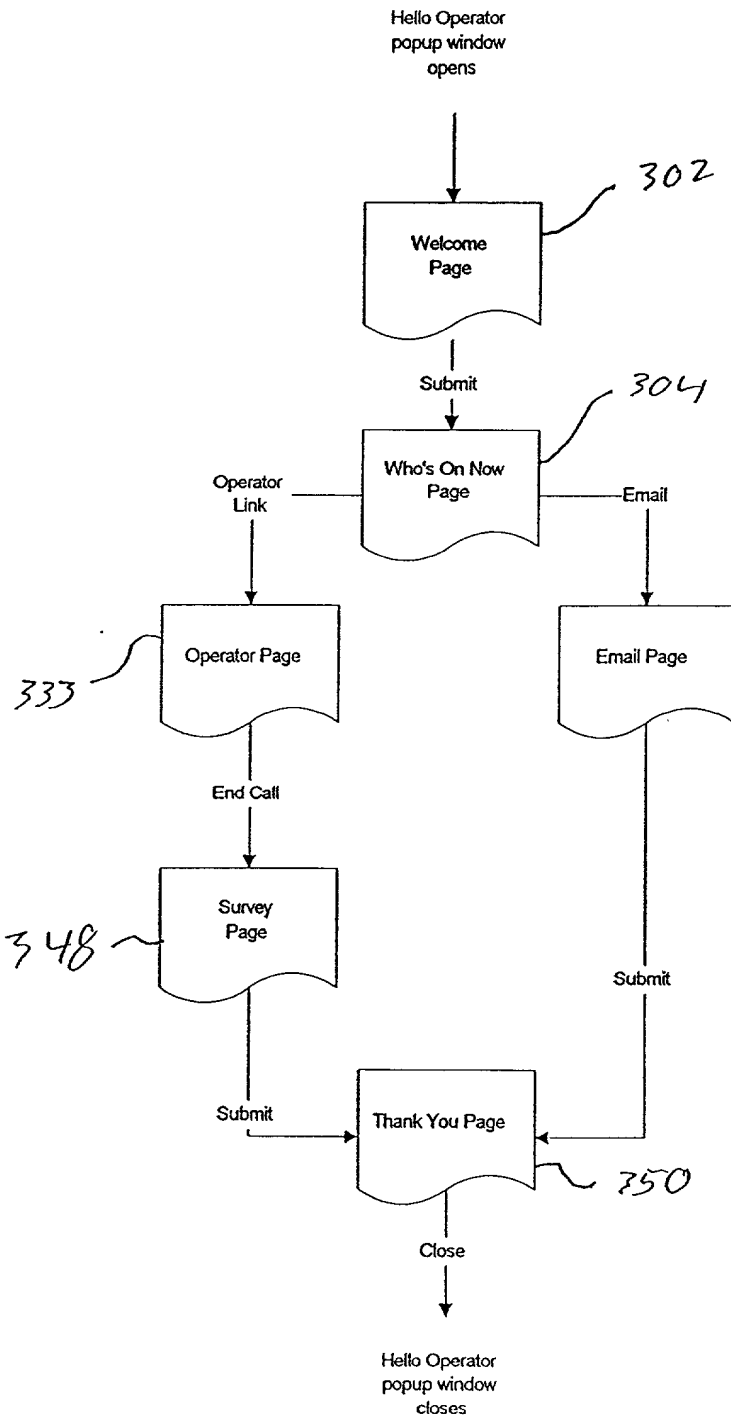


FIG. 12

Chat Handle Page Depiction

Welcome Page

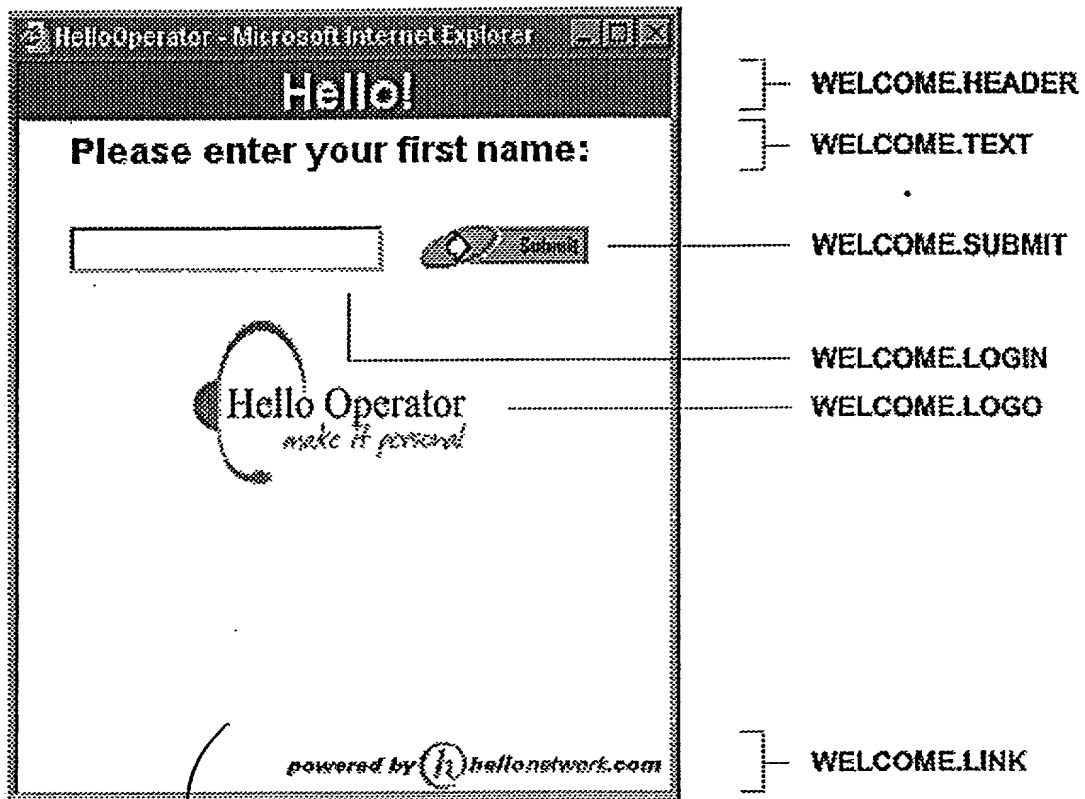
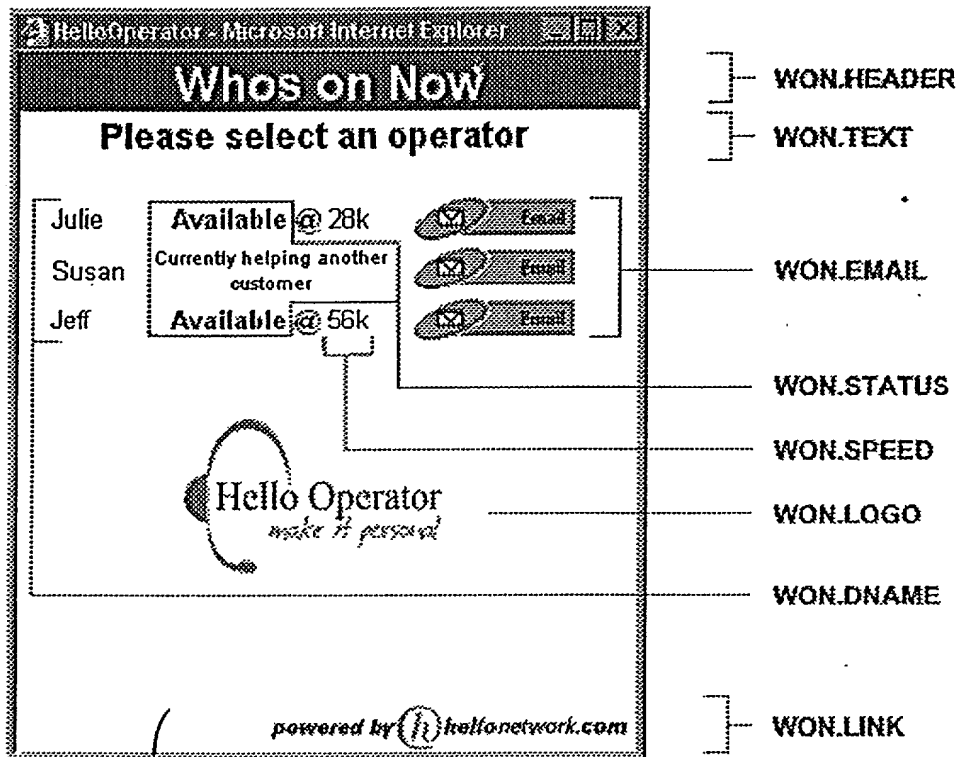


FIG. 13

Who's On Now Page Depiction

WON Page



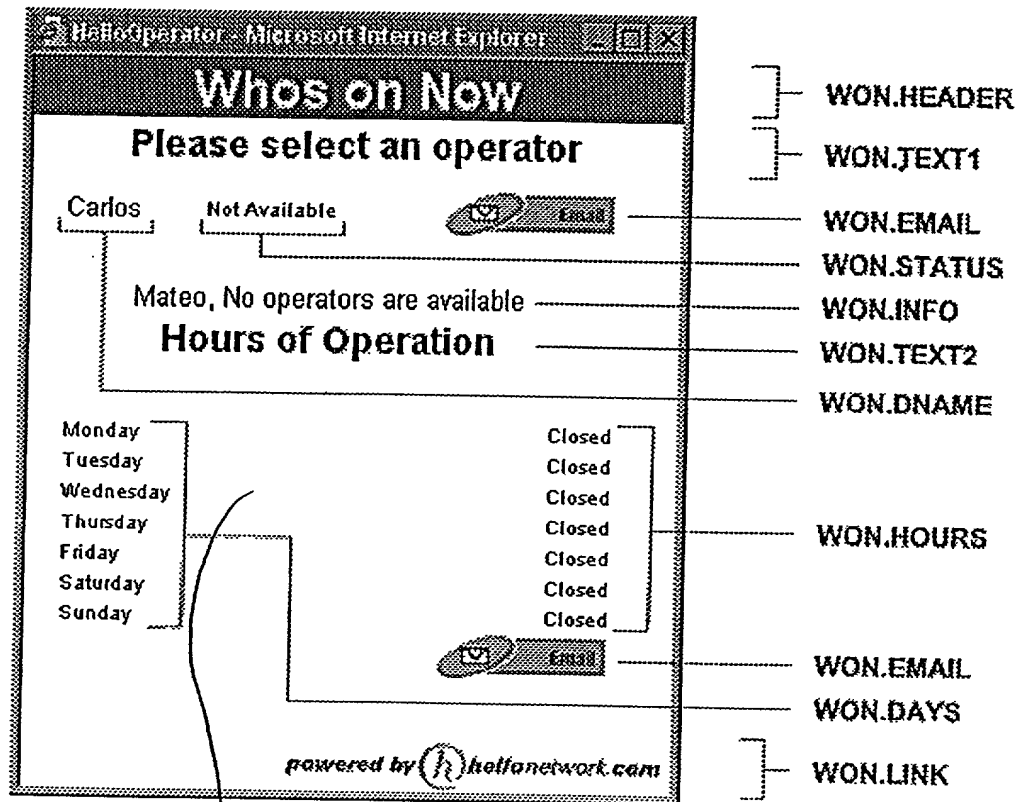
304

FIG. 14

Who's On Now Page Depiction

No Operators Available

WON Page



308

FIG. 15

Interfacing with the Forum Operator

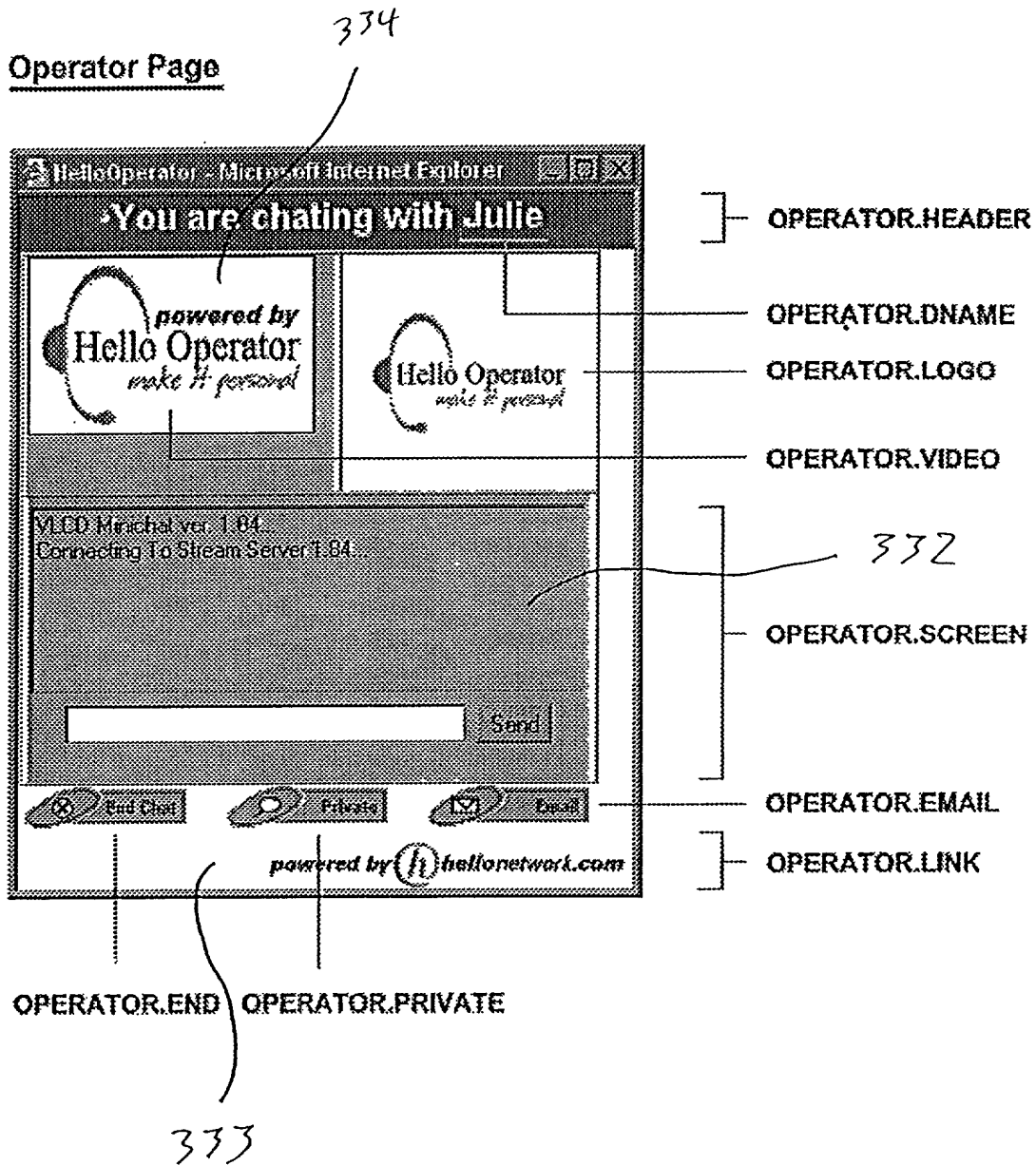




FIG. 16  
E Mail Page

Email Page

HELLOOPERATOR - Microsoft Internet Explorer


## Email

Please send us your feedback

Please enter your email address:

Please enter a subject:

Enter your question or comments here

powered by  hellonetwork.com

EMAIL.HEADER

EMAIL.TEXT

EMAIL.FROM

EMAIL.SUBJECT

EMAIL.BODY

EMAIL.SUBMIT

EMAIL.LINK

336

FIG. 17

# Interfacing with the Private Operator

## Operator Page

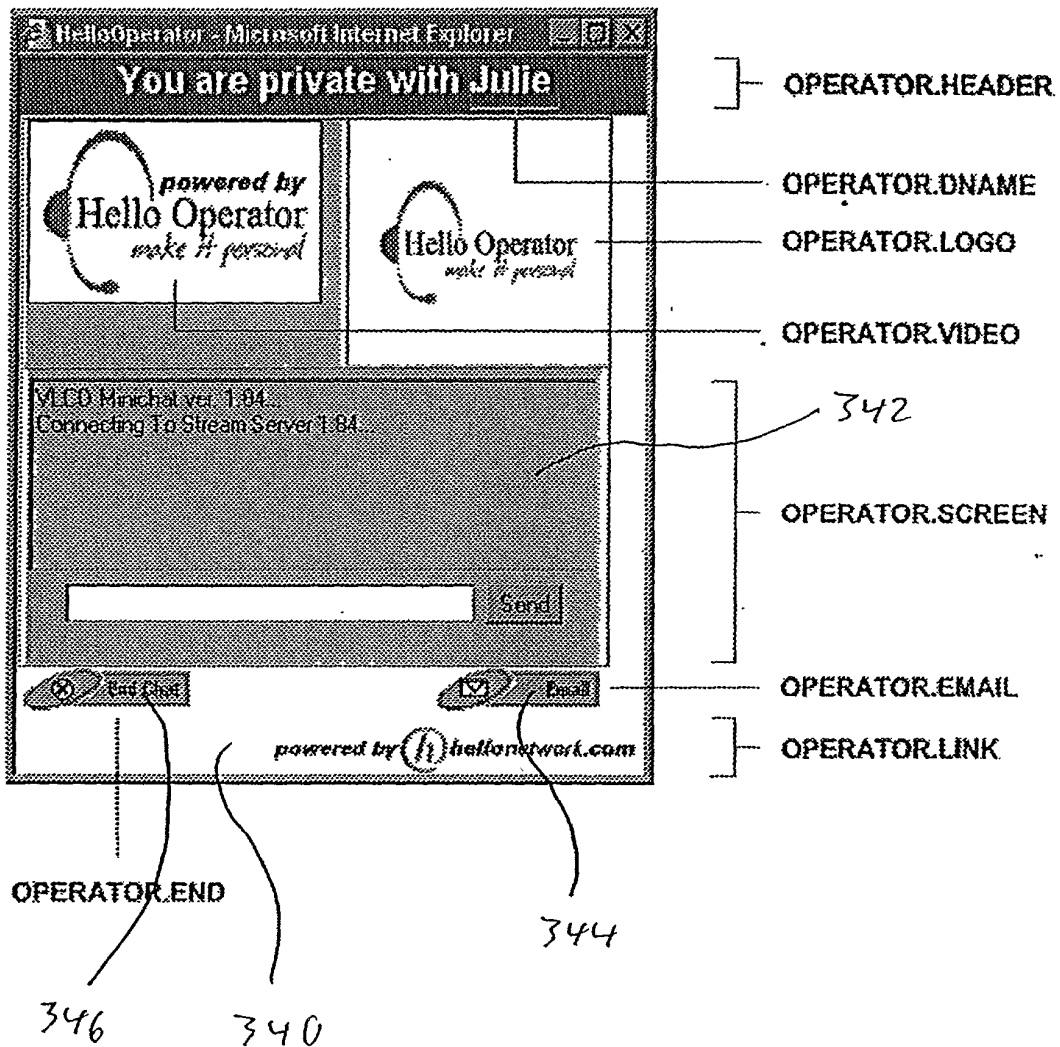


FIG. 18  
Survey Page

Survey Page

10025575 "122604  
T0922T 692200

Survey


Please complete the following survey

Please enter your email address:

Have you used our live help before ☐

How would you rate this service (1 worst - 10 best)

How did you hear about our site

powered by  [hellonetwork.com](http://hellonetwork.com)

SURVEY.HEADER

SURVEY.TEXT

SURVEY.QUESTIONS

SURVEY.SUBMIT

SURVEY.LINK

348

FIG. 19  
E Mail Page

Thank You Page

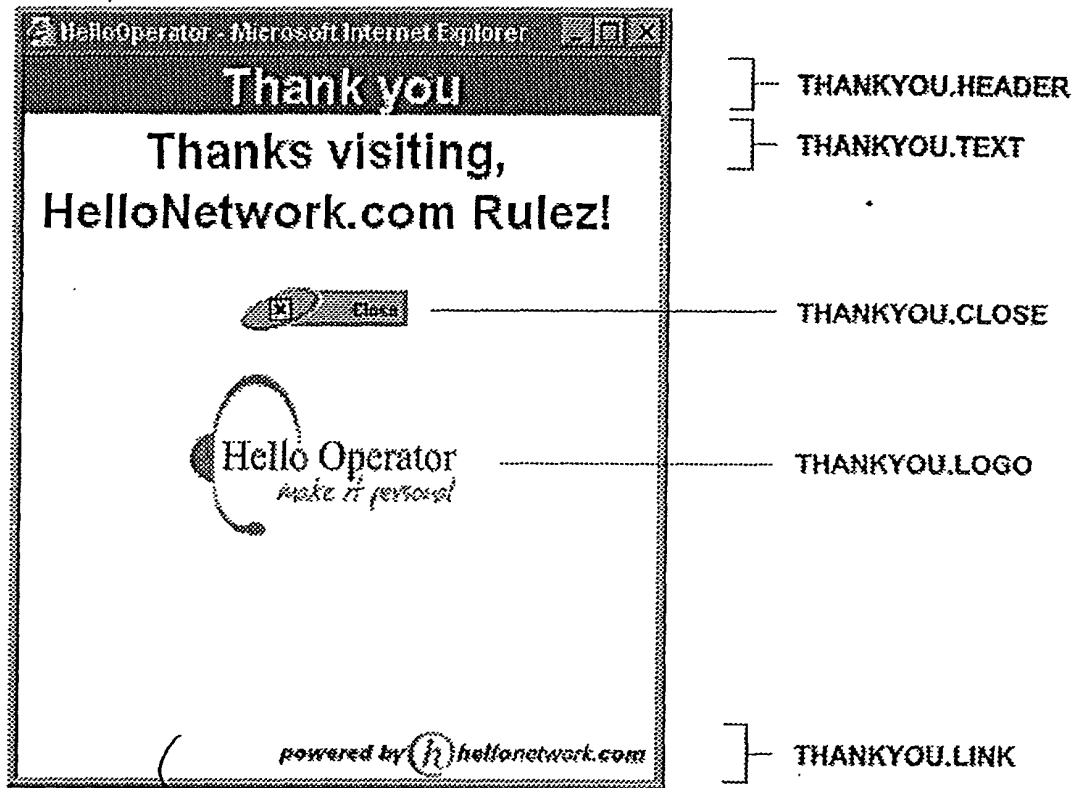


FIG. 20  
Start Up Process Flow

Hello It's Me - High Level Design  
Start-up

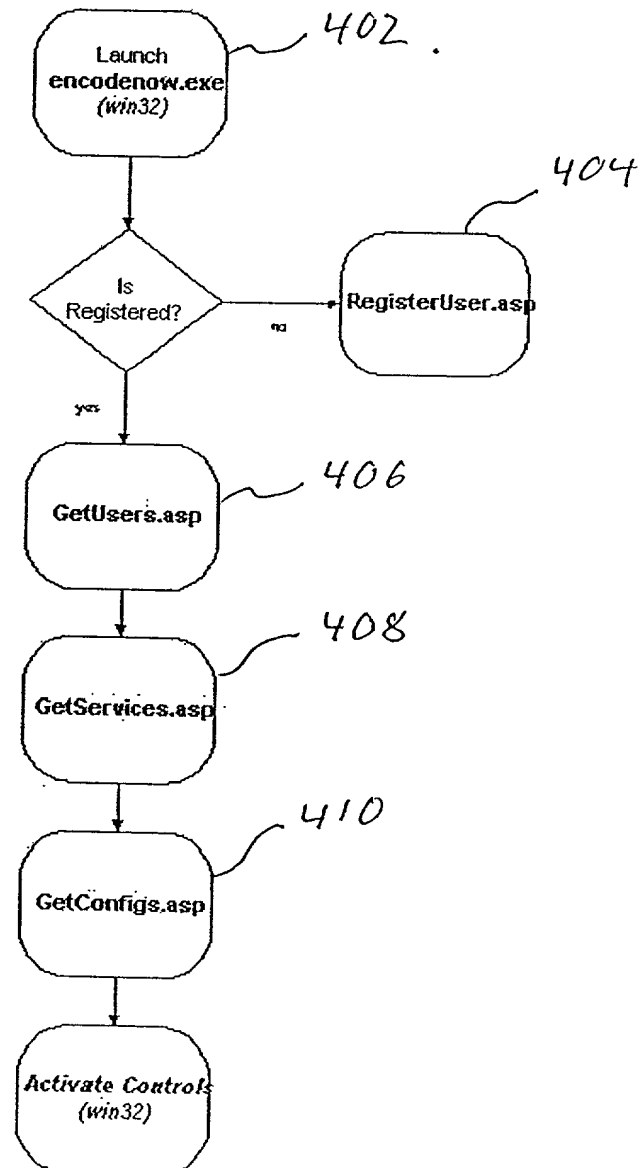


FIG. 21  
Get Services Process Flow

# Hello It's Me - Get Services

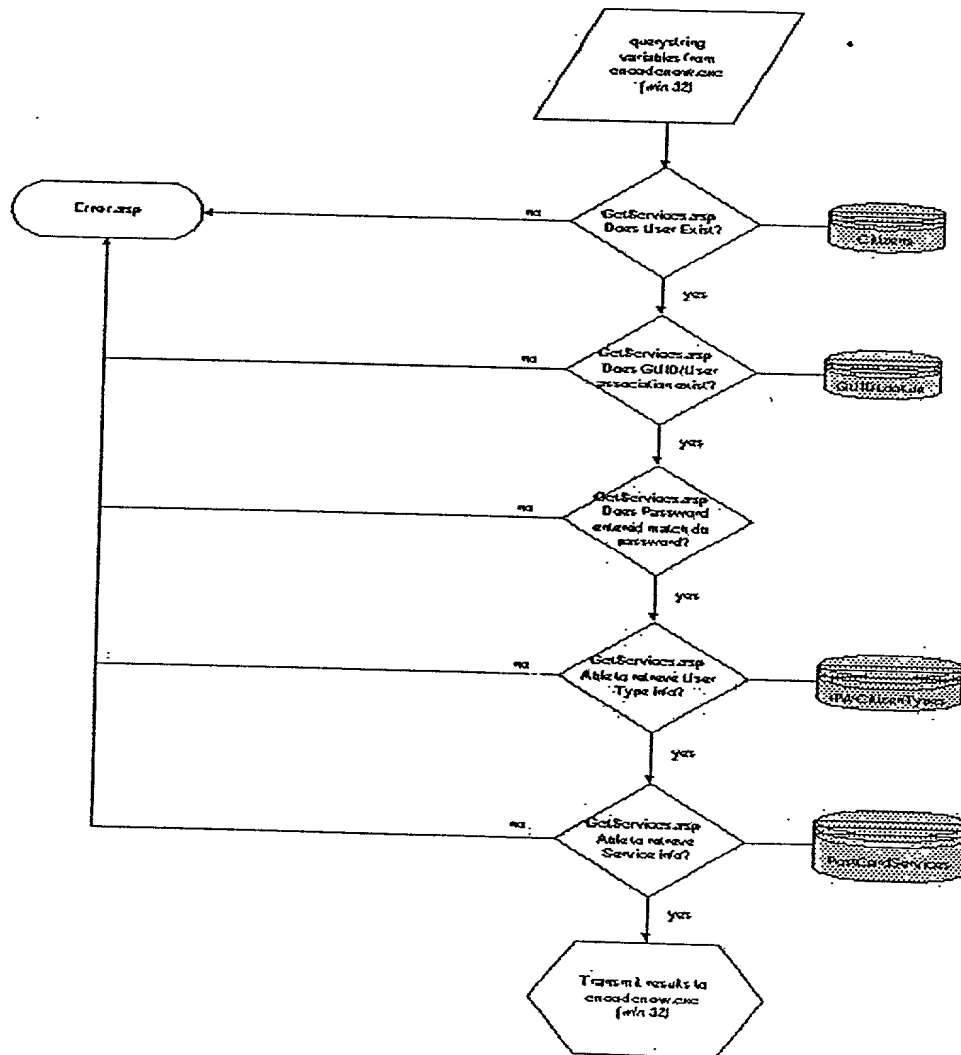


FIG. 22  
Get User Process Flow

### Hello It's Me - Get Users

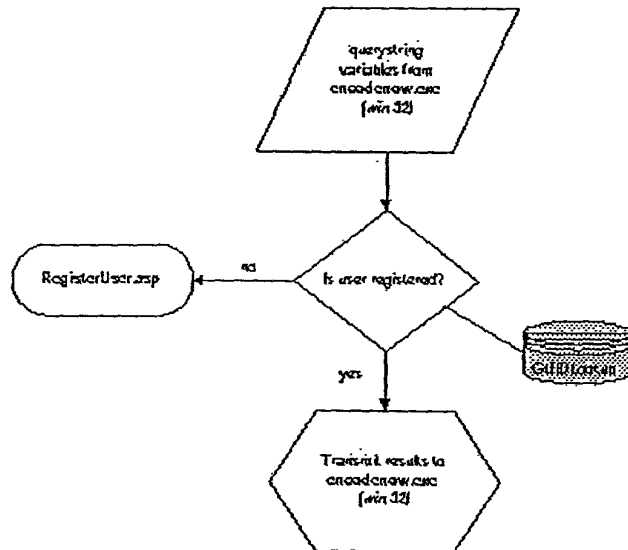


FIG. 23

# Register User Process Flow

## Hello It's Me - RegisterUser

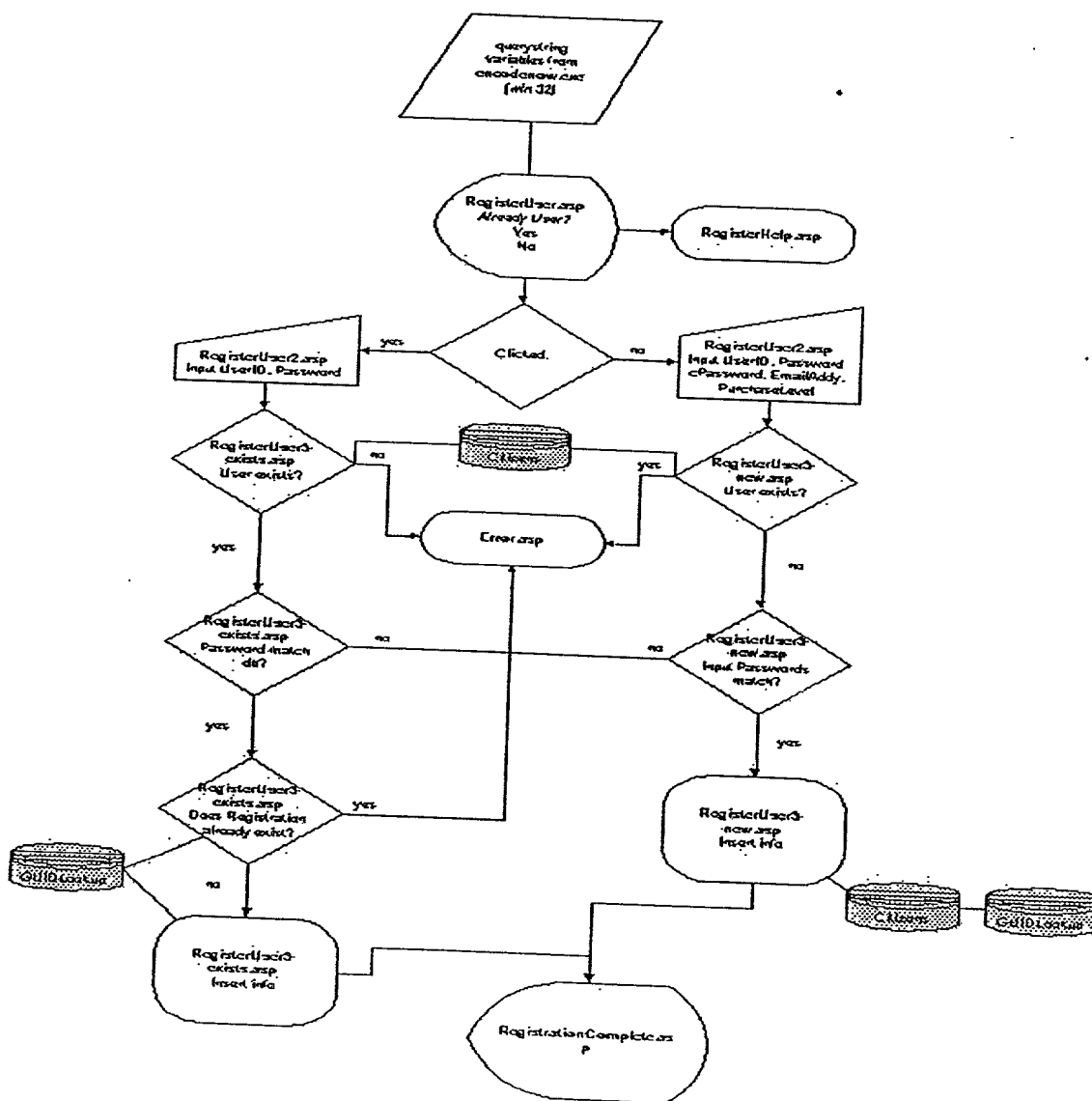




FIG. 24  
Get Configuration

Hello It's Me - Get Configs

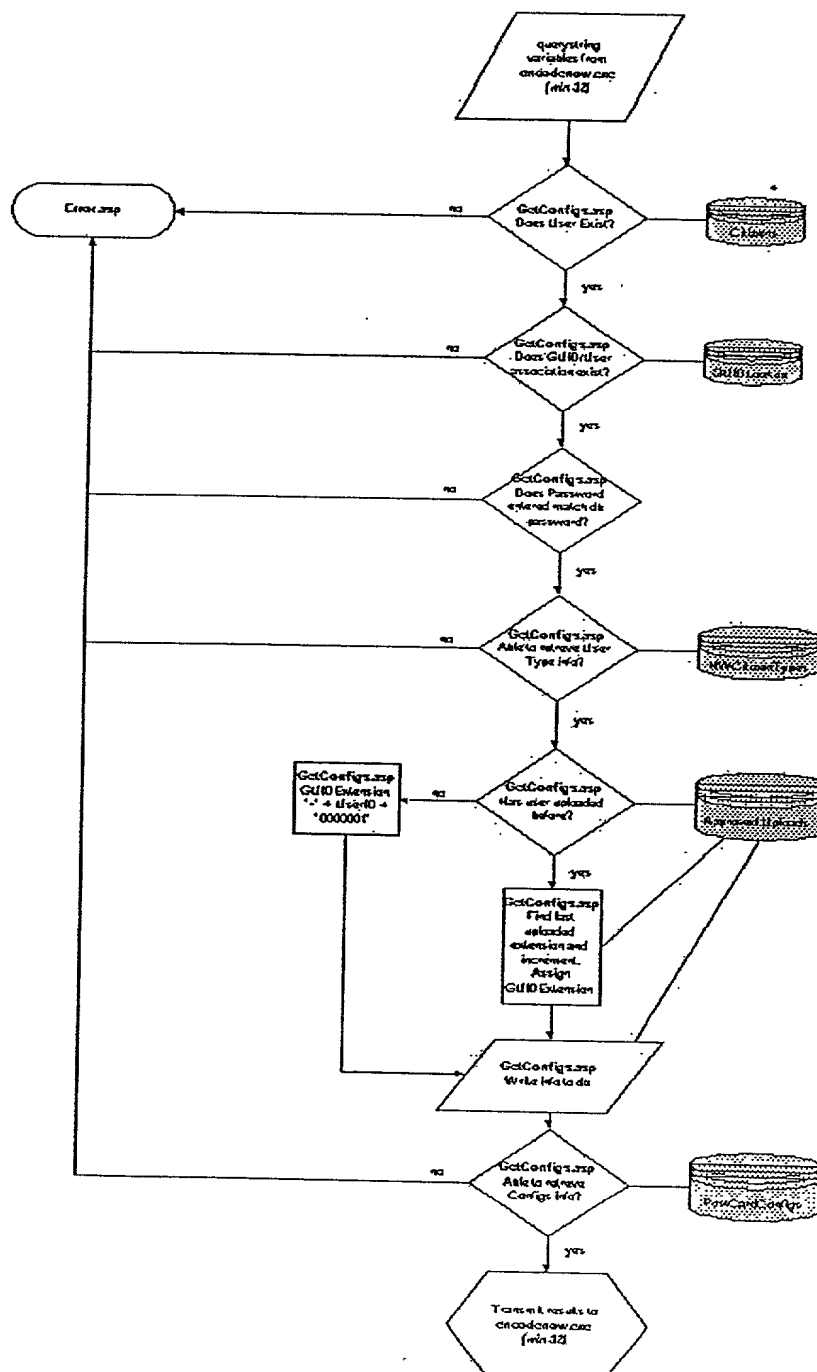


FIG. 25  
Member Services

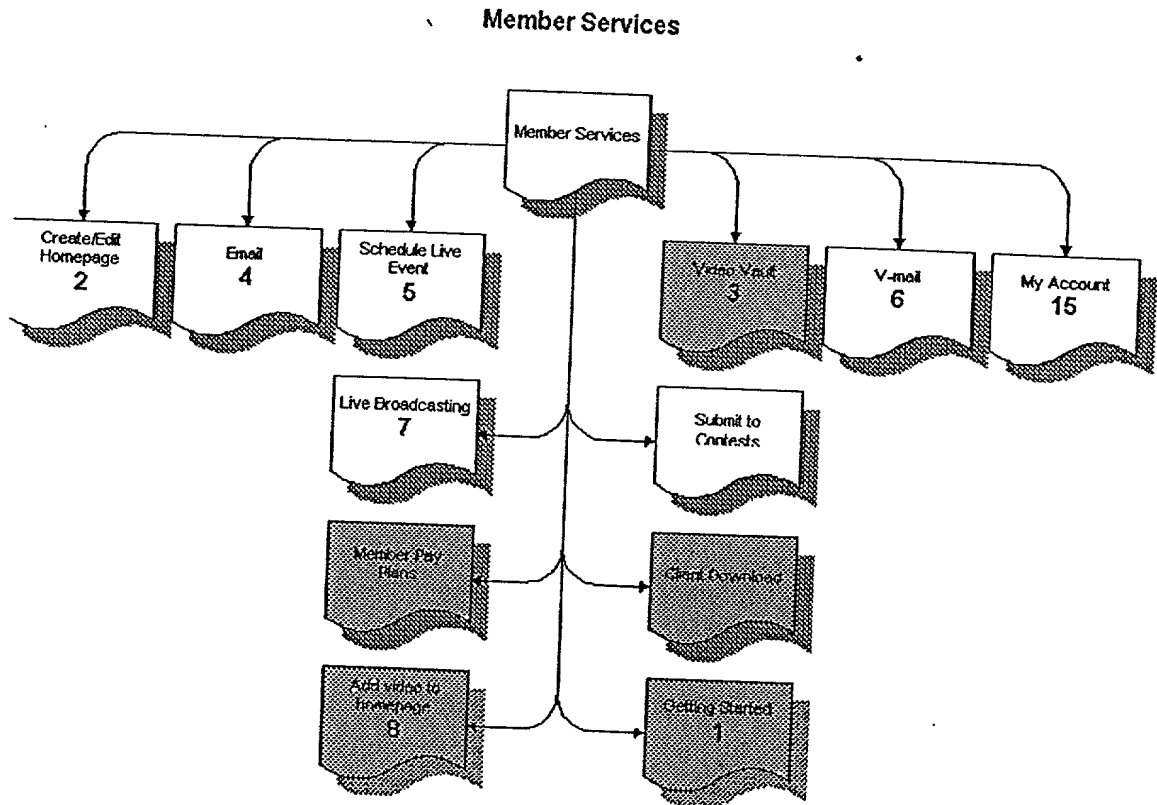


FIG. 26  
Video Vault

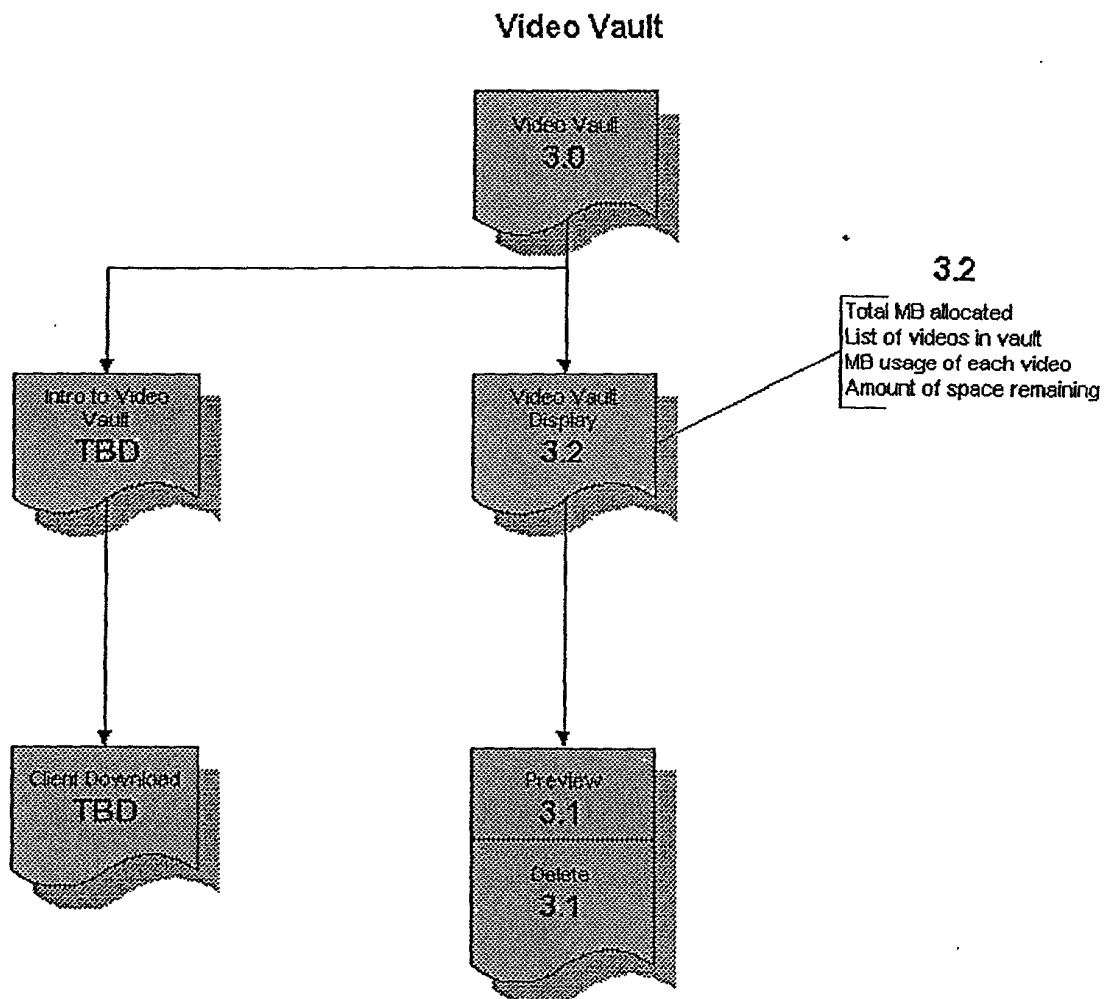


FIG. 27

File Manager

Create/Edit Homepage

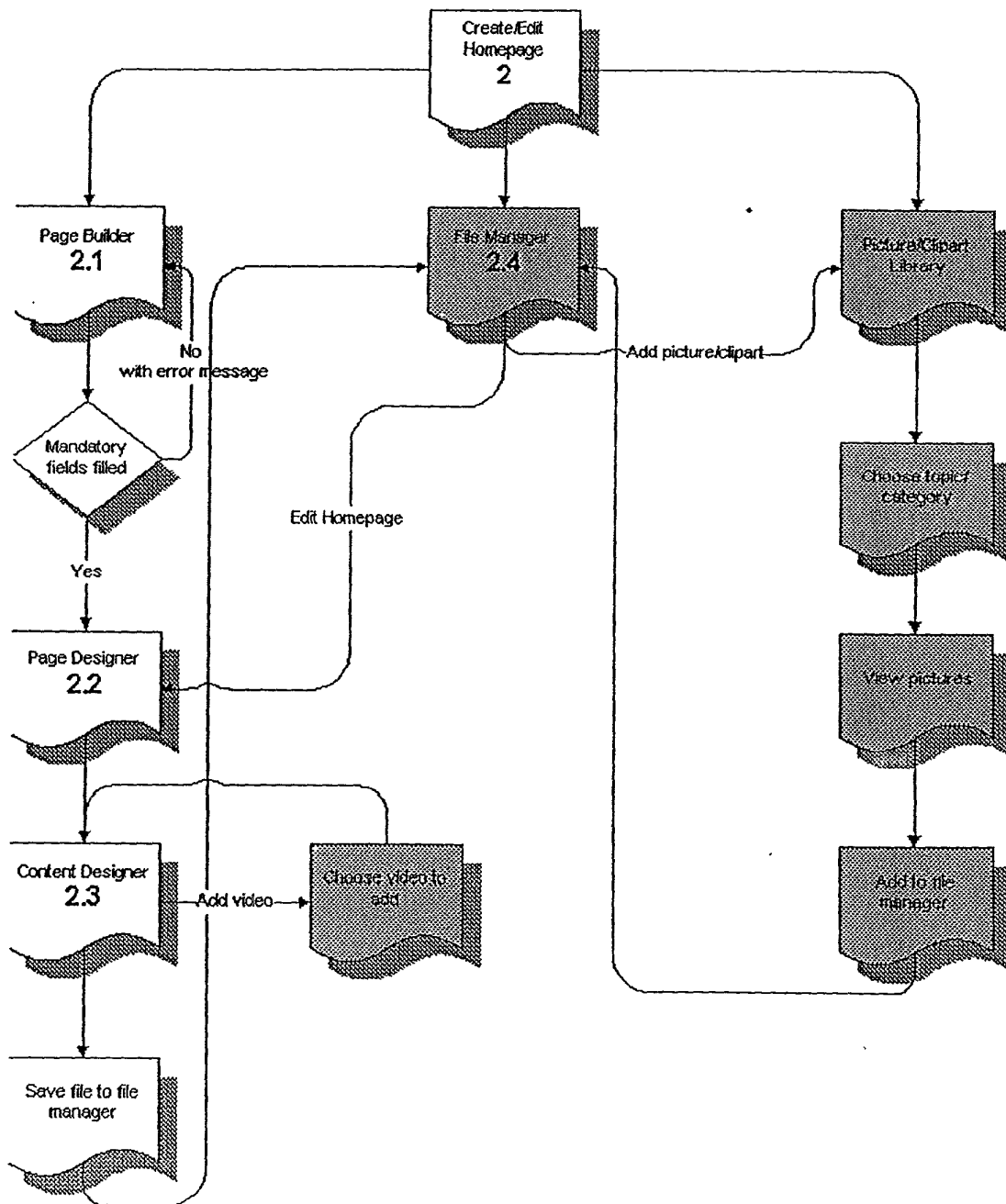


FIG. 28  
Video E Mail

Member Services

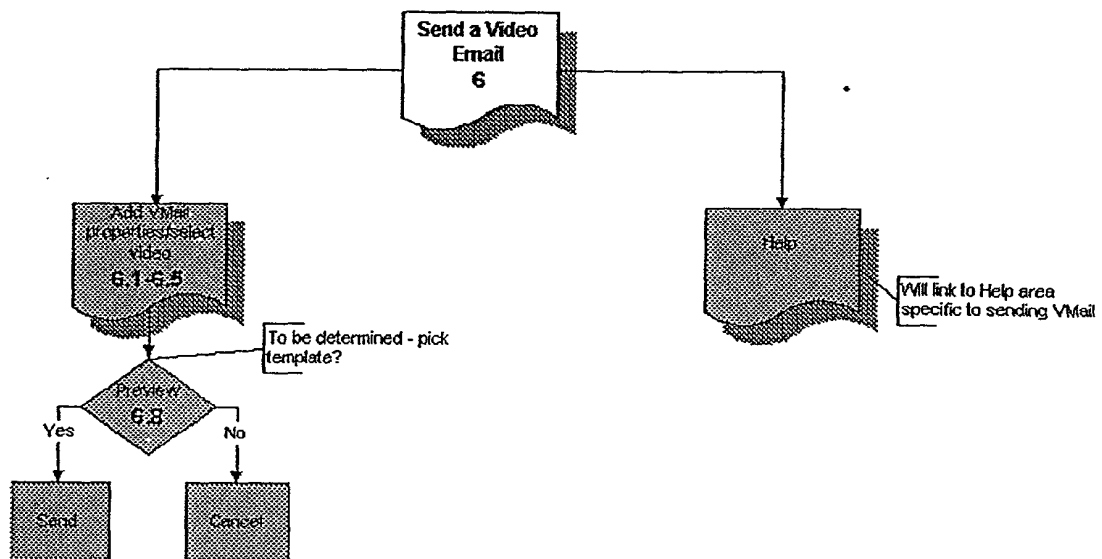
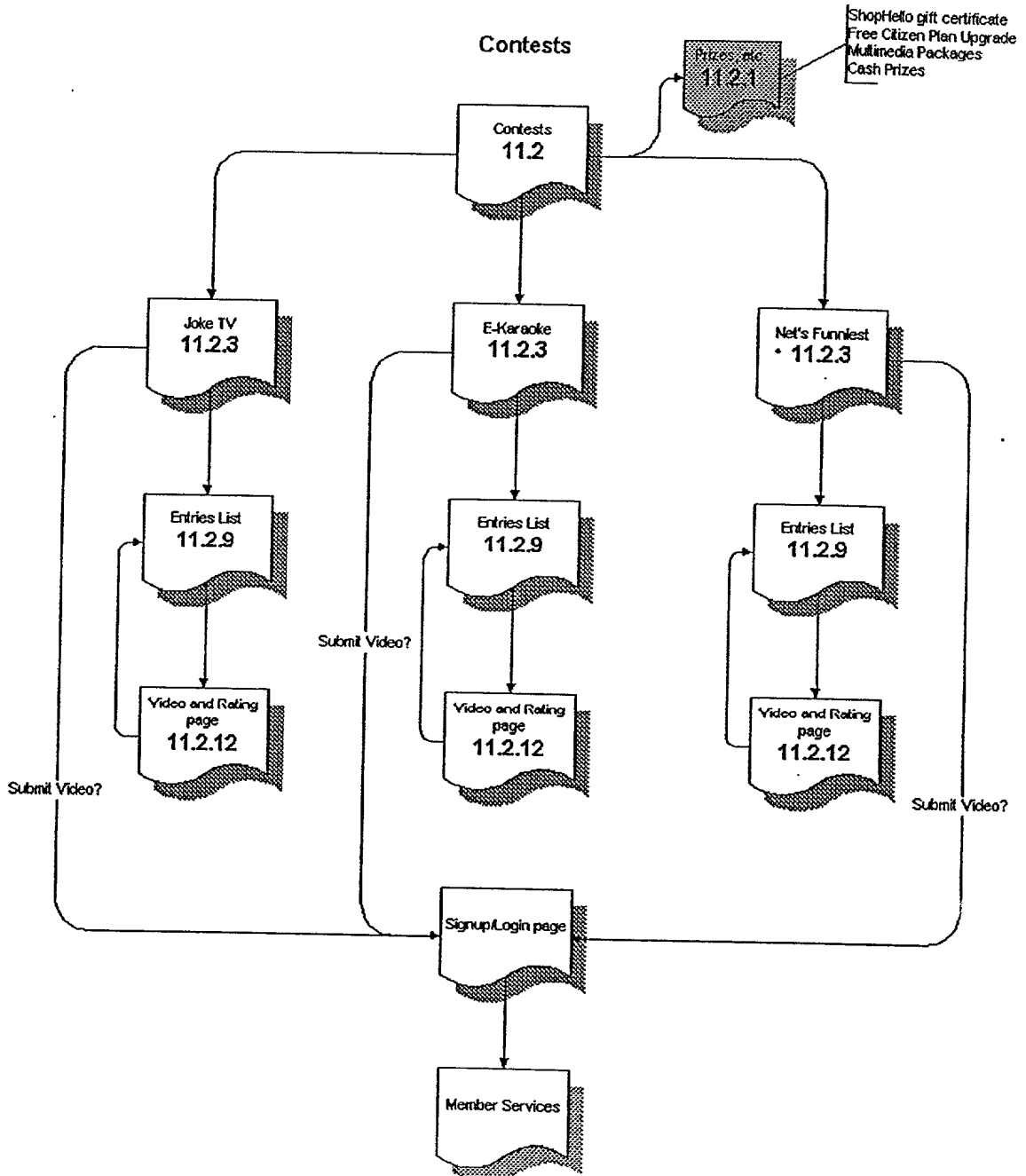
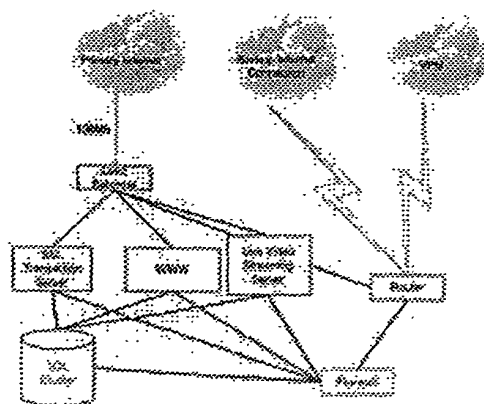
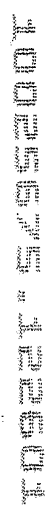


FIG. 29  
Contest Services



**W** **E** **B** **A** **N** **D** **S**



[illegible]



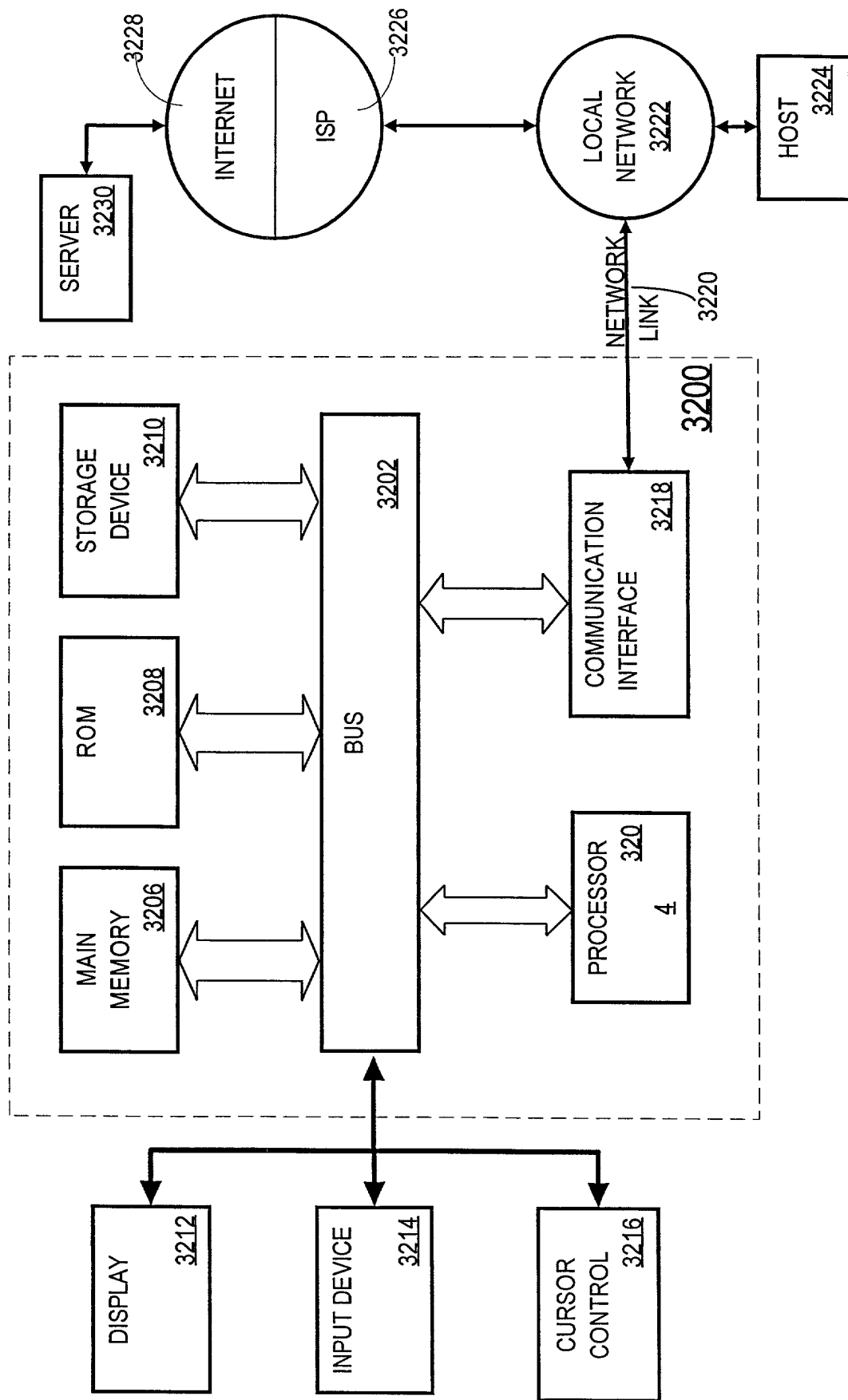


FIG. 32